

**Please send in together with your goods and order. Please use a -SEPARATE- form for each order!**

## Purchaser

Company / Address

Contact Person

Phone

E-Mail

Authorized signature and company stamp

VAT ID

Your order no.

Date

Name

Date of dispatch of the goods

## Return shipment

Company / Address (if different)

## Return via:

Standard delivery

**UPS**

Others

TNT

FedEx

DHL

Our parcel service customer no.

## Information about the defective device

Type or article no.

## Return reason

Normal repair

Complaint / Warranty

Serial no.

Repair estimate

(\*) **"Unrepaired return"**: Additional costs are incurred for disassembly, inspection, packaging and transportation.  
Additional costs for scrapping: 0 €

**\$ 50 (\*)**

Express repair service, if possible

**Extra charge**

## Error details

Spindle not rotating

Spindle becomes hot

Error speed sensor

Spindle is leaking

Spindle is stiff

Spindle becomes loud

Error motor protection

Connections defective

Speed too low

Spindle oscillates

Error Sensor

Cooling channel blocked

Speed fluctuates

Spindle vibrates

Short circuit

Pneum. activated during operation

Wrong dir. of rotation

Holding force too low

Phase missing

No automatic tool change

Collet defective

Runout error

Shaft hit

## Details of operation

## Description of machining process

Operating hours

Machining

Material

Feed rate

Speed